<u>DISCLAIMER</u>: By attending, you consent to being photographed. Images may be shared on our website and social media. If you prefer not to be included, please inform a Boomi team member.

WELCOME

Twin Cities Boomi User Group Meetup

November 7, 2024

boomi



Agenda

Welcome/ Ice Breaker

TruStone Financial

Slalom Consulting

O4 Boomi

Ice Breaker

- 1. Name
- 2. Company
- 3. How long have you worked with Boomi?
- 4. Optional: Fun fact about yourself!!



BOOMI USER GROUP

TRUSTONE REWARDS PROGRAM

Facilitated by IT Development November 7th, 2024

Welcome & Introductions



Mayka Thao SVP, IT Development and Global Planning & Delivery



Isaac Svedberg, Lead Software Engineer



Eric Eichacker, Software Engineer



Elmurad Abbasov, Software Engineer



Anton Priborkin, Software Engineer

Who We Are...

TruStone

- Plymouth, MN
- Approx. \$5.25B in Assets
- Over 214,000 Members
- 540 Employees
- 24 Branches (MN & WI)





Our Mission

What We Do... We engage, educate and inspire our members to achieve lifelong financial well-being.



Our Vision

Who we are/who we strive to be... TruStone Financial is a credit union driven to create exceptional financial experiences.



Our Core Values

How we work with our members and with each other:

Integrity

Act in the best interest of our members.

Collaboration

Think independently. Work collectively.

Simplicity

Deliver frictionless service. Be easy to work with.

Energy

Be tireless in our pursuit of excellence.

Continuous Improvement

Demonstrate an eagerness to learn and evolve.



Problems to be Solved

Rewards



- Member Tracking
- New Card
- Transaction

Redemptions



- Statement Credit
- Cash Deposit
- Foundation Donation



Sam Wilson, AVP/Card Services Manager



REWARDS

Anton A. Priborkin Software Engineer, TruStone Financial

TruStone Dev UX





Member Tracking

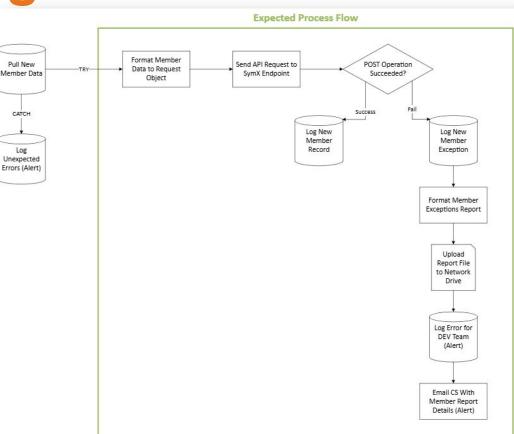
Callability RAZR Member Tracking

(Batch)

Data Receives staged member

account records from DB.

~1,000/month avg.



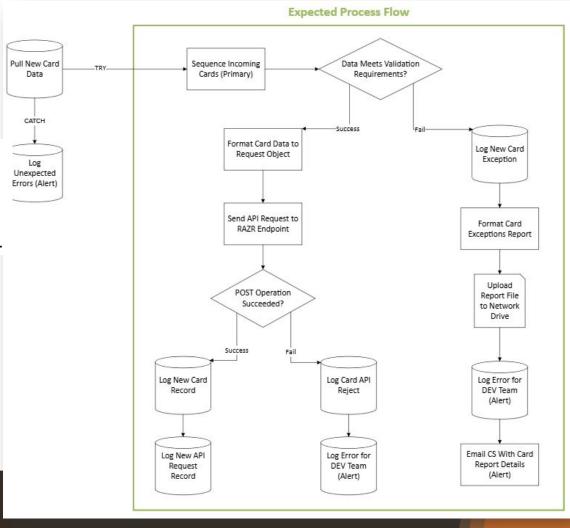
New Card

Callability RAZR New Cards (Batch)

Data Receives staged card

records from DB.

~10k/month or 330/day avg.



Transaction

Callability RAZR Transactions

(Batch)

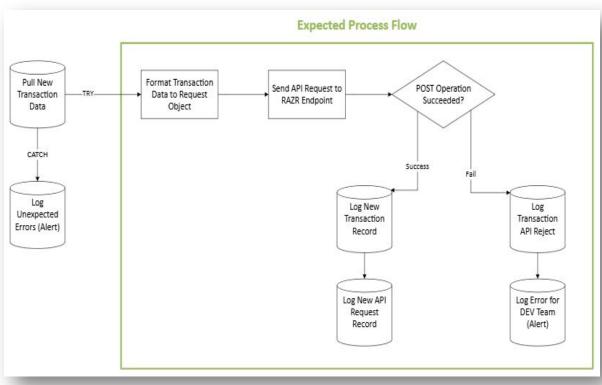
Data Receives staged

transaction records

from DB.

Average ~2.7M/month

or 90k/day

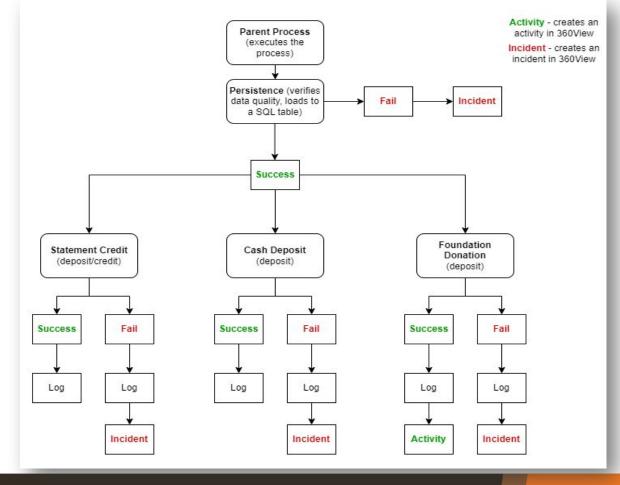




REDEMPTIONS

Elmurad Abbasov Software Engineer, TruStone Financial

RAZR Redemptions Diagram





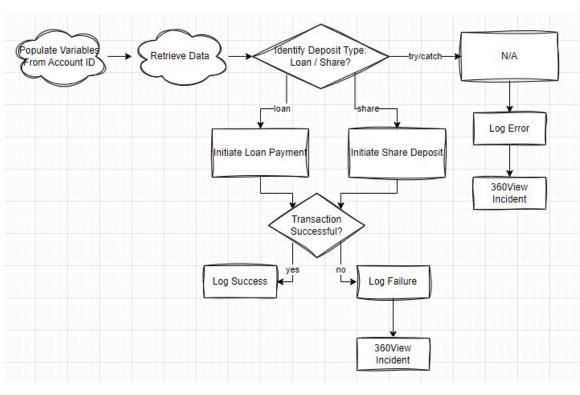
Statement Credit

Callability RAZR Redemptions

Statement Credit (batch)

Data Process pulls data from

a network drive





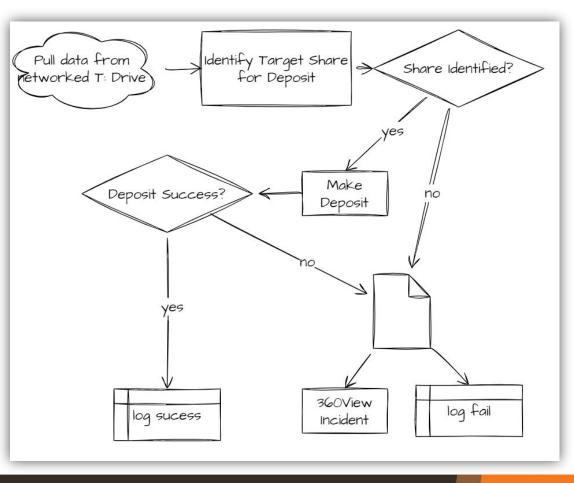
Cash Deposit

Callability RAZR Redemptions

Cash Deposit (batch)

Data Process pulls data from a

network drive



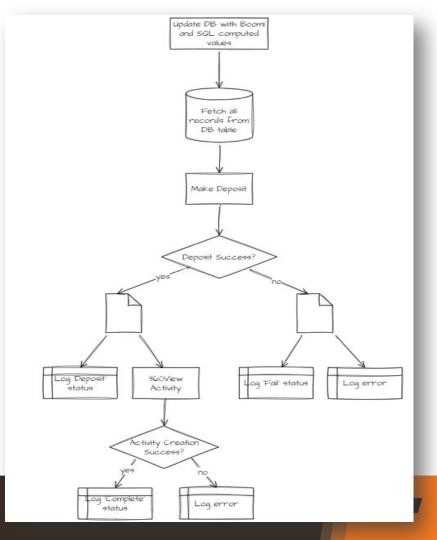
Foundation Donation

Callability "RAZR Foundation

Donation". Batch process sub-process of "RAZR Redemption Parent"

Data Process pulls data from a

network drive. Likely will format data to complete 360View (CRM) Activity.





THANK YOU!!



Agenda



1	Intro / MDM Context	5 min.
2	Key Trends in 2024	5 min.
3	Common Approaches and Challenges	10 min.
4	MDH Customer Use Cases	9 min.
5	Common Pitfalls	5 min.





Shane Fisher **Delivery Director** Over 24 years delivering technology solutions, specializing in systems integration, process automation, and enterprise architecture



The Master Data "Constellation" Data Stewards Ownership Technical - Data Integration Domains -**Process Focused** Multi-Synchronization Definitions -**Business Glossary** Application connectors Data Definition Mappings Technology Approvals Processes Standards (EDI, HL7, BAI2, etc) Focused On-Premise Data Governance Cloud CCPA vironments/Storage Compliance · Security/Compliance PCI DSS -Multi-cloud Master Data Management Containerization Focused Storage Bronze, Silver, Gold Transport · Security Data Lakes 4 Slalom. All Rights Reserved. Proprietary and thorstidential BI and Reporting Visualization Data Stewards Domain Focused Collisions Customers De-Duplication **Business Rules** Data Quality **Quality Focused** - Products Survivorship Use Cases Employees Address validation

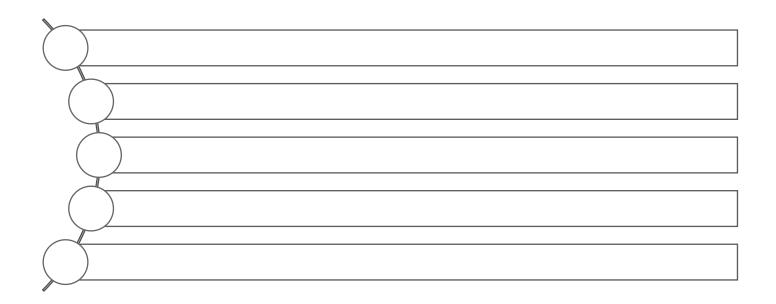
Stores/Locations

Services

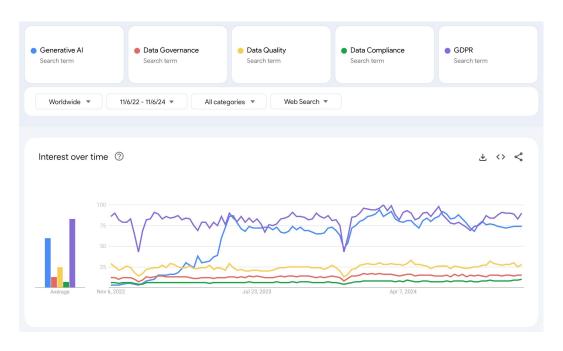
Company names / codes



Key MDM Trends



Your AI Strategy Requires Reliable Data



With the advent of AI, there are new threat vectors related to data quality and data security

- In a recent study 91% of data professionals surveyed expressed concern about data quality as it relates to AI
- More than half of those surveyed reported experiencing a data incident that cost their organization more than \$100K
- 54% of teams surveyed still rely on manual testing or have no initiative in place at all to address data quality in their Al.

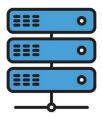


Common Approaches

How we've seen some organizations self-solution for data management

Traditional On-Prem MDM

- Higher costs and maintenance
- Limited scalability
- Limited marketplace expertise
- Longer time to value



Point Solutions

- Lack of integration across domains
- · Potential data silos
- Must repeat for each domain
- Fragmentation / lack of integration



Custom Built Solutions

- Time-consuming development & cost
- Ongoing maintenance challenges
- Must invest in product management
- Compliance / Security challenges







slalom

SeattleGenetics

Mastering data across the enterprise.

Migrating and maintaining clean data to merge siloed business functions and support organizational reporting and decision making at the enterprise level.



Why

Our client made the decision to implement two instances of Veeva CRM, a Salesforce-based solution for life sciences, so that they could more easily pull data from their provider networks in the North America and Europe. Slalom was asked to support this effort by designing and implementing a master data management solution that would connect their siloed businesses, ensure greater data accuracy on an ongoing basis, and enable reliable reporting from Snowflake, their data warehouse solution.

What

Slalom brought in a team of data, integration, and Salesforce experts to design a master data management approach that would scale to multiple systems and support our client's global operations. Our team ensured their over 300k customer records entering the enterprise data layer from their new Veeva CRM instances were reliable and accurate. One example is our integration solution for Affiliation Hierarchy Management (AHM). Our solution ensured that the parent-child relationships established in the CRM were maintained through the integration layer and accurately reflected in the master data hub and downstream systems.

Wow

Slalom's technical expertise and programmatic leadership supported our client through two successful launches and migrations of their new CRM instances in North America and Europe. Our team's coordinated migration dry runs surfaced data inconsistencies with their 3rd party data sources. This allowed the modification of business logic for the migration and data pipelines, ensuring only quality data was mastered to provide added value to the enterprise. The data our solution migrated and actively integrates is used for reporting and decision making across the enterprise.

Solutions

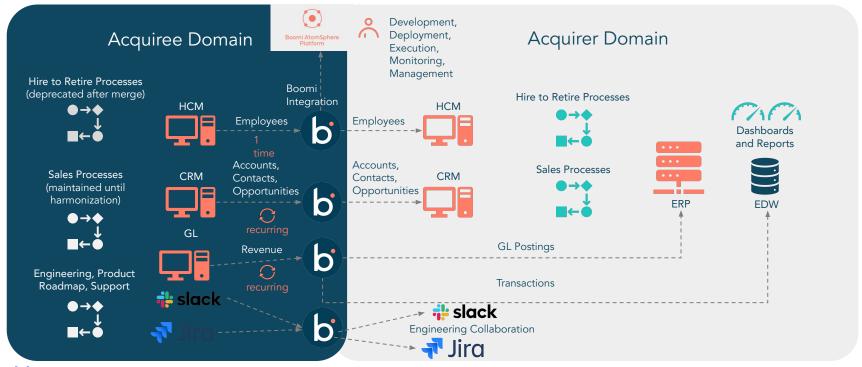
Master Data Management
System Integration
Data Migration

Technologies

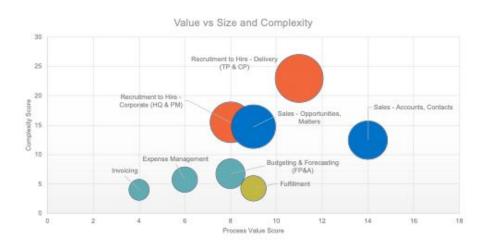
Salesforce Boomi Snowflake

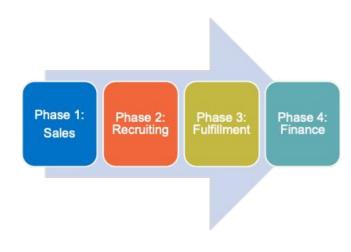
MDM + iPaaS as an Accelerator for M&A

iPaaS + MDM for supporting day 1 harmonized HR processes, with separate but integrated sales processes



Determining Priority for MDM Assets





Complexity Metric: Computed Weighted Sum of:

- Data Complexity
- Process Complexity
- Non-Functional Complexity
- Endpoint Complexity

Value Metric: Computed Weighted Sum of:

- # of Identified Pain Points Addressed
- Financial Impact Rating



Common Pitfalls When Implementing MDM

- Treating MDM as just another "tech" project
- 2. Attempting a "Big Bang" Implementation
- 3. Neglecting Data Governance
- 4. Underestimating Complexity
- Lack of Focus on Data Quality
- Lack of Change Management
- Choosing the wrong data model or Master Data Set
- 8. Neglecting Ongoing Maintenance





DIFFERENTIATORS

Why Slalom?

CUSTOMER LOVE

We take love seriously.

Our focus on our customers, and their customers, is unwavering. We measure customer love in 10 dimensions and use those metrics to guide our business.

GLOBAL / LOCAL

Local soul, global scale.

We're fully invested in the long-term success of our local customers and communities, while also offering the connected strength of a global organization.

OUR APPROACH

Momentum that outlasts us.

We learn what you need, tailor solutions to you, and work with you to drive results. Along the way, we empower your teams to keep momentum going after we leave.

PEOPLE-CENTERED

Head and heart in everything we do.

We show up authentically and get to know you, leading with empathy and kindness. Projects succeed or fail because of people, and we get the people part right.

PARTNERSHIPS

Deep connections, better outcomes.

Our trusted partner relationships are based on thorough understanding of each one's technology—driving exponential impact for our joint customers.

Local soul, global scale

We're invested in each of our local communities and connected around the world.

Build Center

NORTH AMERICA

United States				Canada
• Atlanta	East Bay	New York	• Seattle	Montréal
Austin	Fort Worth	Orange County	Silicon Valley	Toronto
• Boston	Hartford	Philadelphia	South Florida • `	Vancouver
• Charlotte	• Houston	Phoenix	St. Louis	
• Chicago	Kansas City	Portland	Washington DC	
Columbus	• Los Angeles	Raleigh	Westchester/	
Dallas	Minneapolis	Salt Lake City	Southern CT	
• Denver	Nashville	San Diego		
Detroit	New Jersey	San Francisco		
ASIA PACIFIC			EUROPE	
Australia	New Zealand	Japan	United Kingdom	Ireland Germany
 Melbourne 	Auckland	Tokyo	• London	Dublin Munich
Sydney			 Manchester 	



Stats as of April 2023. Visit slalom.com/platforms for the latest.

Setting the standard for partnership

We partner with over 400 of the world's leading technology solution providers to create extraordinary results for your business.



1,370+ 530+ 2,750+ engagements customers certifications



4,500+ #3
engagements Partner
globally

#3 7,000+ Partner certifications globally (2023)

Google Cloud

1,000+ 4x 26 engagements Partner of expertise the Year areas



560+ 5x 250+ engagements Partner of certified the Year consultants



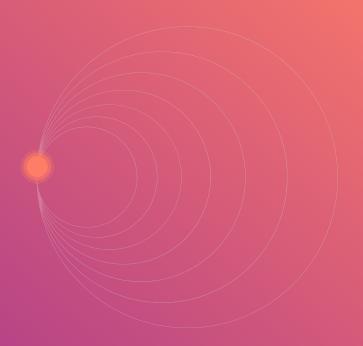
2,900+ 4x 1,200+ engagements Partner of the Year



3,700+ 8x 300+ engagements Partner of certified the Year consultants



Questions?



Boomi

boomi



A.J. Simon
Systems Engineer, Boomi

Product Roadmap

Q4 2024

boomi



Disclaimer

This presentation contains forward-looking statements based on current expectations, forecasts and assumptions that involve risks and uncertainties. As such, the dates and deliverables represented cannot be guaranteed and should not be viewed as commitments.

Agenda

Platform Overview

Platform Services Roadmap

Wrap Up

Extend Al and Automation Leadership

Extreme Performance and Scale

Advanced Security and Compliance

End-to-End Observability and Management

Cross-Platform Cohesive User Experience

2024

Early Access Programs

Try new features & share your feedback

boomi.to/earlyaccess



Integration



Flow



API Management



Master Data Hub

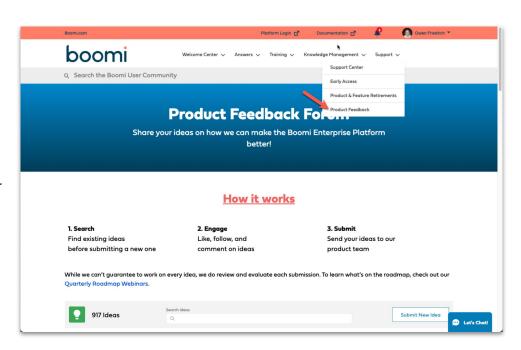


Connectors

Product Feedback

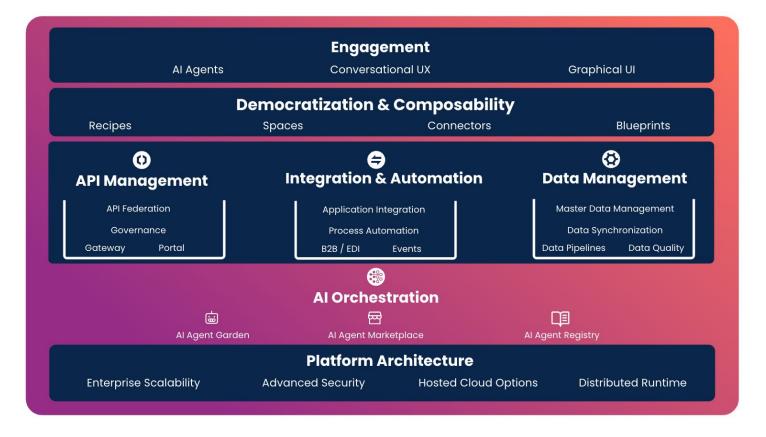
Share your ideas on how we can make Boomi better

boomi.to/product-feedback





Boomi Enterprise Platform



Product Roadmap

Q4 2024

boomi

Platform Services

boomi



Platform Services

Roadmap

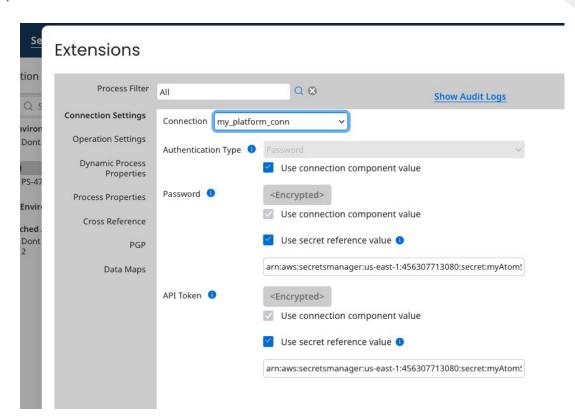
	Now	Next	Future
Platform Security	Secrets Management Early Access Service that allows the customers to connect with external secrets managers for use cases such as secrets rotation	Unified Login Unified Login Service that will provide seamless access to all Boomi platform services. Aims to improve user experience and simplify the management of the Login UI	RBAC 2.0 Foundations Explore service and features that improve the permissioning model for platform feature and sub account permission
Core Services	Improved Audit Log Download Explore the ability to download audit logs as a giant blob of data as opposed to making many concurrent API requests.	Event & notification service provides real time robust monitoring capabilities	Al Foundations Explore and build the Al engine to make
	New Audit Log Service Provide a standardized approach for auditing activity and unlocking the possibility of allowing proactive notifications based upon specific actions/events.	to Boomi customers to handle anomalies, audit events, log processes and define alerts.	the consumption and usage of platform services

Sneak peer

Secrets Manager

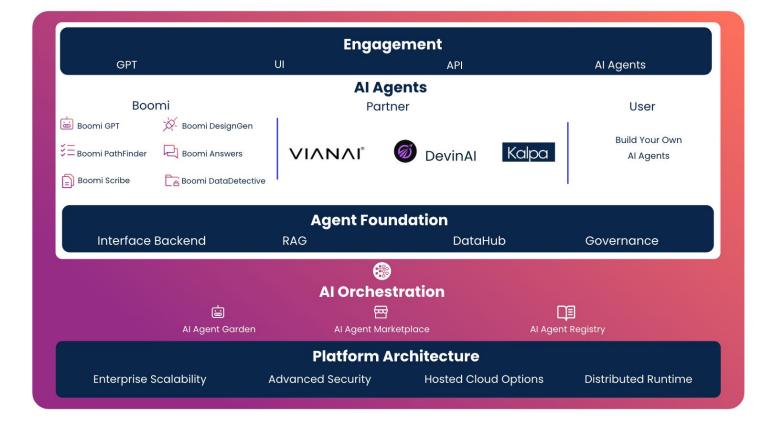
Connects with external secrets providers

- Customer Secrets to be retrieved from your Secrets Manager.
- Authentication Data for Secrets Manager can be entered in the Platform UI
- Support the ability to rotate secrets. The secret rotation would be initiated from Secrets Manager and Boomi processes need to automatically intake the new secret.
- v1 includes AWS support and we plan to support Azure in the future



boomi





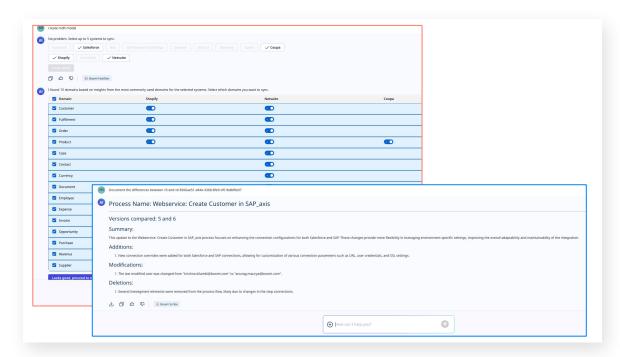
Recent Delivery Highlights

HubGen Agent: Creating Models in GPT

 HubGen agent accelerates data model creation by using Boomi GPT to expedite the data synchronization process.

Boomi Scribe - Component Differences

 Boomi Scribe can now leverage the Component Diff API to provide natural language summaries of the differences between two versions of an integration component.



https://help.boomi.com/docs/atomsphere/platform/atm-about_boomiai_d3bd0d92-4185-44a5-925f-0cb392fa1978/

Roadmap

Autonomous Design

Al Agent Creation & Delivery

Autonomous Management

Al Registration & Discovery

Boomi API Scribe

Boomi HubGen

Hub data models

Boomi Answers 5

Improve quality of the responses

Document OpenAPI spec

Boomi Scribe

Canvas integration and context e.g.

Improve on Boomi Resolve error resolution recommendations

Now

MVP to automate creating and synchronizing

subprocess, extensions

Boomi Pathfinder - Error Resolution

Boomi Al Registry MVP

Register boomi and non-boomi agents, list agents across enterprise

Agent Builder and Garden MVP

Plugin functional agents specialized in a domain, run, monitor agents

Boomi Al Registry EA

Anomaly detection 6

Boomi Answers

Boomi DesignGen

API access

Al Agents

data

Monitor and manage agents across enterprise

Next

Developing and improving on configuration APIs

Discover anomalies from historical execution log

Agents using builder, registry and garden

Bring your own data (BYOD) RAG+LLM for custom solutions

Agent Builder and Garden EA

Create and deliver agents

Future

Integration review

Suggest next steps (patented) and optimizations for better performance, security, readability and maintenance

CodeMode GA

Generate advanced code to use in integrations

Boomi Answers

Assist business users in higher level interactions with Boomi

Boomi Al Registry GA Multi-cloud support

Agent Builder and Garden GA

Synthetic Testing

Generate test data and test integrations to speed up API development



Autonomous Orchestration

Al Orchestration & Augmentation

Sheak pec

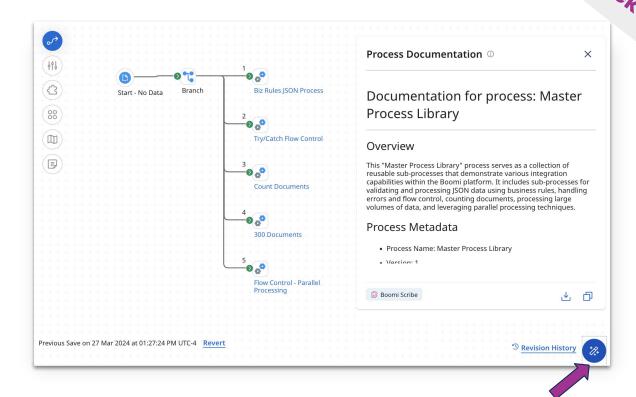
Build Canvas Integration of Boomi Scribe

What's being launched?

 A new canvas experience enabling users to access Boomi Scribe in just a few clicks

What's the impact?

- Increases customer efficiency through faster access to Al-generated documentation
- Increased adoption of Boomi Scribe through an in-platform experience



Expanding Scribe Content - Process Schedules and Subprocesses

Sneak peek

Process Steps and Functions

- . Start[stepname= "Start"]: Initiates the master process flow.
- Branch[stepname="Branch", numBranches="5"]: Splits the process into five parallel branches, each calling a different sub-process.
- Process Call[stepname="Process Call", sub_process_name= @ "Biz Rules |SON Process"]: This sub-process is designed to validate and process |SON data using a series of business rules. It starts by retrieving the initial |SON data, which is expected to contain some contextual information. The process then applies a set of business rules to the |SON data, checking if it meets the defined criteria. If the data is accepted by the first set of business rules, it is then passed through a second set of business rules for further validation. If the data is accepted at this stage, the process uccessfully completes and stops. However, if the data is rejected at any point during the business rules validation, the process generates a message and stops. This process demonstrates the ability to apply complex business logic to incoming data, ensuring that only valid and compliant data is processed further. The modular design, with multiple business rule checks, allows for a flexible and extensible integration solution that can adapt to changing requirements.
- Process Call[stepname="Process Call", sub_process_name= co "Try/Catch Flow Control"]: This sub-process demonstrates the use of error handling and flow control mechanisms within a Boomi integration. The main purpose of this process is to ensure that data processing tasks are executed in a robust and resilient manner, with appropriate error handling and notification mechanisms in place. The process starts by retrieving an input message, which is then passed through a data processing step. The core of the process is the use of two Try/Catch blocks, which are designed to capture and handle any exceptions that may occur during the execution of the data processing tasks. In the first Try/Catch block, if an exception is encountered, the process logs a notification and continues to the next step. If the data processing is successful, the process flow moves to a Flow Control step, which then triggers the second Try/Catch block. The second Try/Catch block is used to handle any additional exceptions that may occur during the subsequent processing steps. Depending on the type of exception, the process either logs a notification and continues, or logs a more detailed error notification and terminates the execution.

How can I help you?

Includes deployment schedules for the latest process version

Process Schedule

The process schedule below outlines the execution timings for this version of the deployed process. The schedule execution time is based on the runtime's time zone.

AtomID	Minutes	Hours	Days of the Week	Days of the Month	Months	Years
7f992642-6af6-4cbb-bc48-57e2ae96d135	Every 15 minutes	8 AM to 6 PM	Mon, Tue, Wed, Thu, Fri	Every day	Every month	Every year
7f992642-6af6-4cbb-bc48-57e2ae96d135	Every 15 minutes	8 AM to 6 PM	Mon, Tue, Wed, Thu, Fri	Every day	Every month	Every year

→ ☐ ☐ □ □ Boomi Scribe

Expanded

summary of each

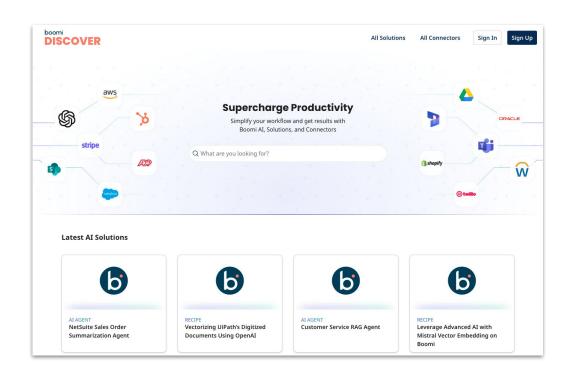
subprocess and

associated steps

Discover Marketplace

Discover Al Agents/ Al Solutions

Continued Expansion of Solutions including AI Agents, Recipes, Accelerators, and more...



Integration

boomi

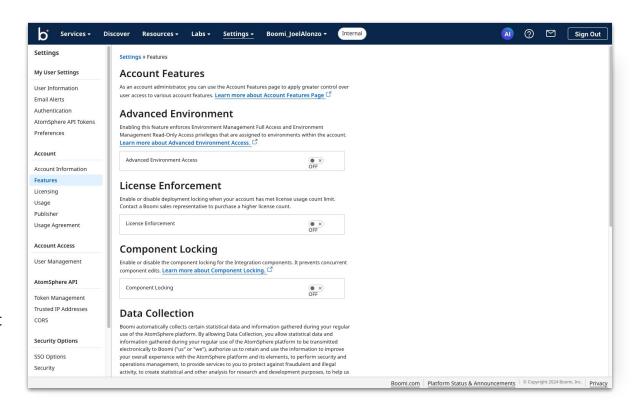


Integration

Recent Delivery Highlights

License Enforcement

- Lessen roadblocks to adoption, or deployment friction due to unplanned deployments.
- Grace period when exceeding entitled connections.
- Opt-in by default, can be disabled the account admin.



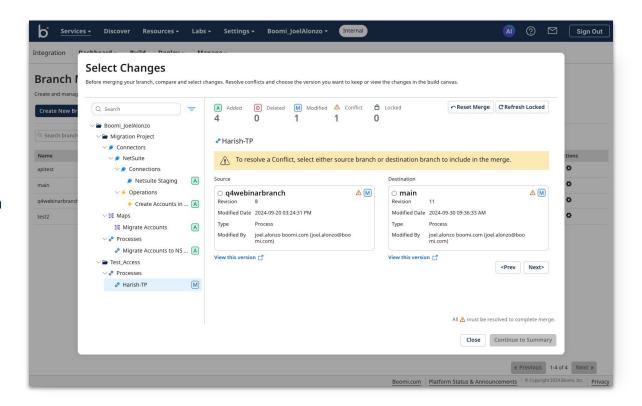
Integration

Recent Delivery Highlights

Branch & Merge

- Enable your teams to develop in parallel with ease.
- Create branch from deployments to perform hot fixes with minimal impact
- Rolling out from now through November to eligible accounts.*

* Boomi editions Pro and above



Integration Roadmap

	Now	Next	Future
	JSON Profile Enhancements Improved handling of null values.		
Developer Experience & Ease of Use	New Integration Pack API APIs for Integration Pack publisher-side actions General Development Enhancements Easily manage folders, search and expand all elements within profiles.	Development Organization Enhancements Improved organization for tabs.	Functional User Experience Enhancements Build time enhancements targeted to provide function over form.
Life Cycle Management	Branch & Merge (General Availability) Full user experience to manage the lifecycle of branches, performing merges and creating hotfixes.	Branch & Merge Post GA Enhancements Refinements to APIs, user experience Branch & Merge RBAC Introduces new privileges to refine access to branches and merge actions.	Advanced Merge Type New merge option to enable cherry-pick merge actions.
Concurrency & Scale	Platform Components Scale - Complete Rollout Enhancements to platform architecture to turbocharge customer growth and deliver unparalleled experiences.		Improved Component Management Targeted enhancements to enable faster loading of components in accounts with large numbers.

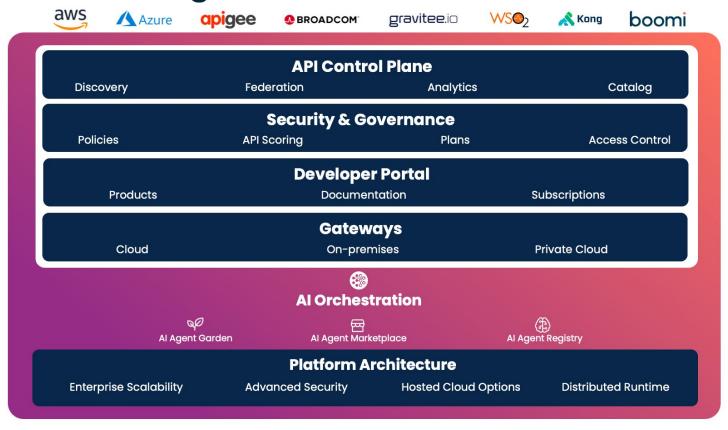
Customer Inspired

API Management

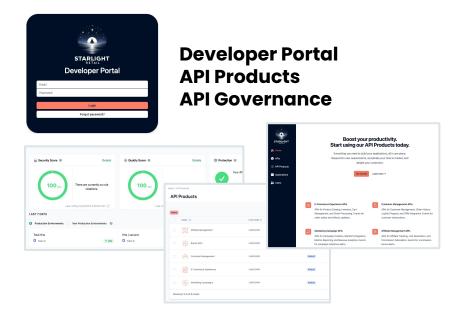


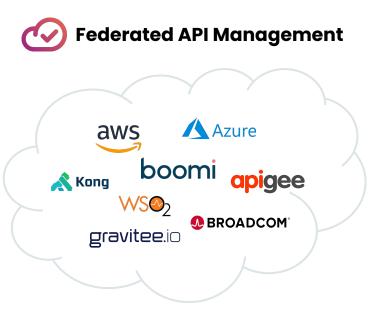


Boomi API Management



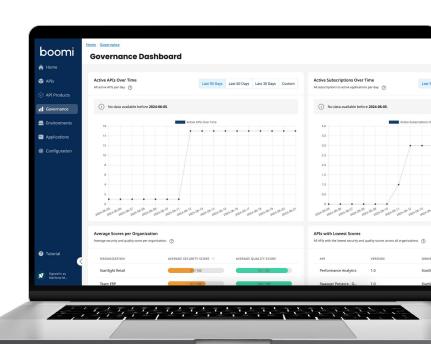
Introducing the Boomi API Control Plane





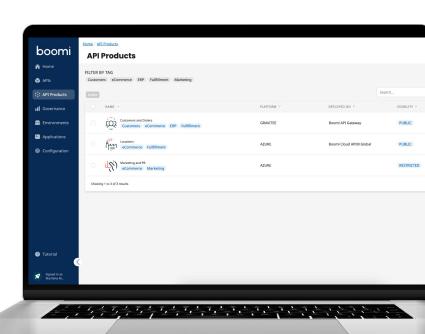
API Governance

- Bring undocumented and unapproved "Shadow APIs" under control
- Ensure consistent policies across platforms
- Streamline security audits
- Monitor API performance and adoption



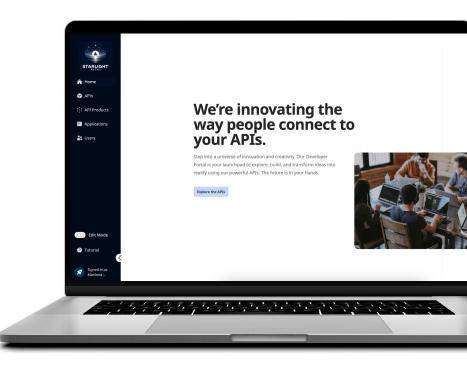
API Products

- Address specific domains and use cases by bundling up APIs
- Optimize API adoption with easier to understand API products
- Increase discoverability
- Accelerate business innovation

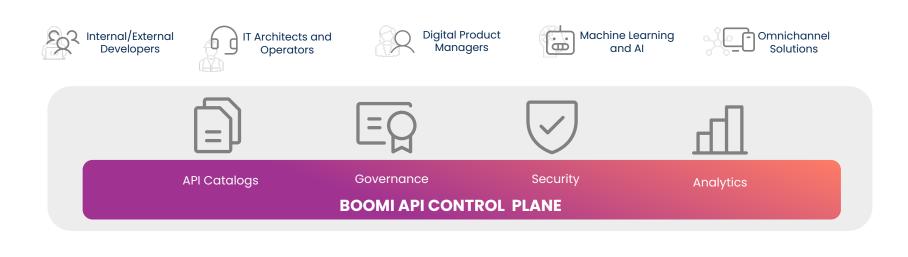


Developer Portal

- Improve productivity with a consistent consumer experience
- Publish APIs across your entire API landscape
- Utilize page and section block templates to quickly deliver new portal content
- Create multiple developer portals with different branding



Federated API Management



















API Management

Roadmap

	Now	Next	Future
Provider Experience	Boomi Scribe - API Documentation Auto-generate technical, consumption, or business documentation for APIs	Boomi DesignGen - API Design Conversational design of API schemas, operations, specs, and style guides Event Discovery and Federation Discover and publish events alongside APIs	Consolidated Business Value Analytics API Platform insights across every runtime New Unified API Lifecycle Experiences Accelerate end-to-end use cases through Al and UX improvements
Consumer Experience	API Sandbox Create mock endpoints for discovered APIs with realistic AI-generated responses	Boomi CodeMode - API Orchestration Al-assisted code generation for calling and orchestrating APIs Enhanced Consumer Experiences Review, test and subscribe to new API patterns/protocols	Multiple SaaS Portals in Control Plane Host portals for flexible branding with zero operational overhead Multiple Login/SSO Sources Leverage a combination of portal-managed and third party SSO sources for internal/external user management
Policy & Security	Add support for mTLS to deliver end-to-end transaction identity, integrity, and security Gateway Policies - Mediation & Customization Add additional transformations for JSON, XML, HTML, SOAP, and XSLT, as well as Groovy Scripting for custom behaviors Gateway Containerization Deploy API Gateway into container environments for maximum flexibility	Expanded API Federation Deliver agents for discovering and managing APIs on <i>new</i> third party API Management platforms Cloud API Management Introduce new offering with low operational overhead, global distribution, and enterprise scale	API Governance Enhancements Publish additional governance reports for access management, policy scoring, and dependency analysis Open Proxy Specification Define APIs with policies, deploy to any gateway New Cloud Security Policies Update policy management and add additional security policies for Cloud APIM



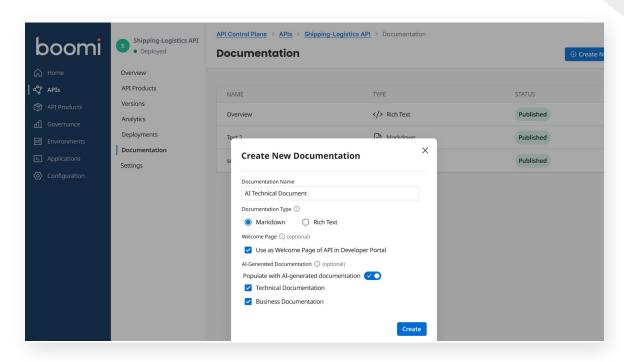
Sneak peek

AI-Driven API Documentation

Generate Audience-Targeted Documentation to Accelerate the Publication Process

Instantly generate technical and business documentation

- Leverage AI to create API documentation
- Address different personas with docs for technical access and/or business value
- Deliver in Markdown or Rich Text
- Edit results for fine-tuning before publication



DataHub

boomi



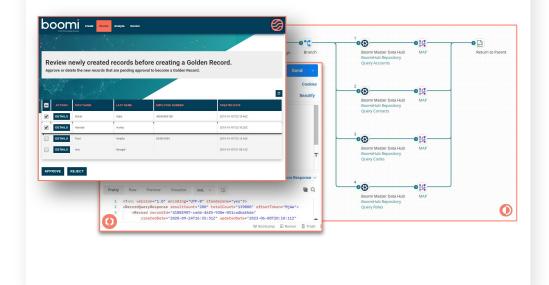
DataHub

Recent Delivery Highlights...

Accelerated Search Engine



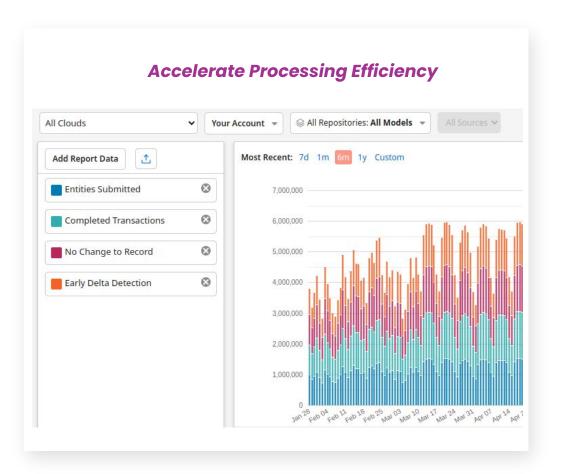
Seamless Query Acceleration



DataHub

Recent Delivery Highlights...

Early Delta Detection

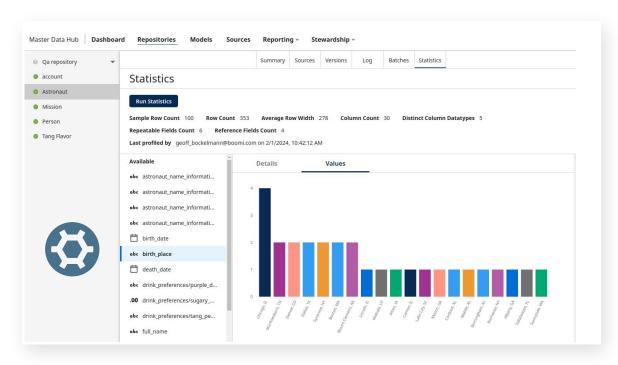


Golden Record Profiling

Recent Delivery Highlights (In Tech Preview Now)

Analyze **golden record** metadata statistics per field

- Run statistics after significant data changes
- Identify uniqueness, completeness, and conformity data quality issues across records
- Improve data model rules with metadata insights



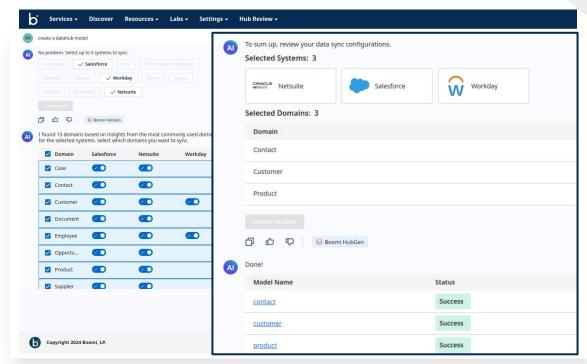
Now Avoil

Accelerate Al Readiness with the HubGen Agent

Streamline DataHub models with Intelligent Automation

- Effortless Multi-Domain Creation
 Automatically generate domains across diverse sources harnessing

 Boomi Al integration patterns
- Accelerated Field Generation
 Quickly create standardized domain fields based on common data definitions

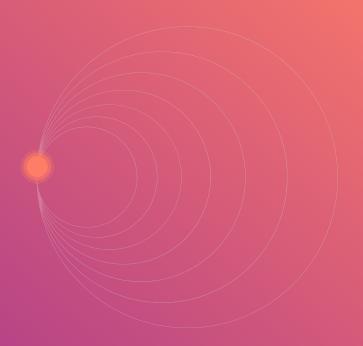


_____ DataHub

Roadmap

	Now	Next	Future
Enterprise	DataHub Connector Enhancements Reduce integration development time for synchronization & stewardship automation Accelerated Entity Onboarding Reduce onboarding time with intelligent parallel processing options Delivery Performance Improvements Enhance delivery options for outbound channels	Synchronous Record Processing Accelerate real-time throughput for non-batch processing scenarios Outbound Delivery Events Accelerate propagation of channel update events in real-time	Repository Restore Options Support full repository backup & restore options to protect critical Hub data
Management	Profiling Statistic Enhancements Analyze data quality statistics relative to Hub model configurations Staging Area Management Analyze source entity metadata with enhanced repository APIs and modeling ServiceNow DataHub Workflows Create golden records and analyze incidents for superior control and direct synchronization	Advanced Entity Resolution Merge records, standardize complex values and analyze select entities for superior control DataHub Dictionary Automate and govern explainability with augmented metadata management options	Activity Reporting Enhancements Improve source entity traceability and performance monitoring

Questions?



Raffle Draw

boomi

Thank you!



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Join us for happy hour at Bricksworth Beer Co!