



SuccessFactors Integration Guidebook

How SuccessFactors Integration Improves Business Performance and Agility

If you've invested in SAP SuccessFactors, you've taken a big step toward modernizing your human resources systems with a leading cloud-based human capital management (HCM) application.

But SuccessFactors can't exist as a silo. Integrating SuccessFactors with related software and systems helps you make the most of your workforce in this fast-changing era of digital transformation.

With more than 6,000 customers and 45 million cloud application subscribers, SuccessFactors supports a variety of HCM functions for organizations in 177 countries. These range from core HR, payroll and recruiting to onboarding, performance management, incentive compensation and more.

In many cases, however, SuccessFactors customers opt for a best-of-breed approach to HCM. For example, your organization might use the SuccessFactors Employee Central core human resources (HR) module, while relying on other applications or service providers for payroll, benefits administration, recruiting and related functions. Or, you might use SAP's traditional on-premise HCM but want to connect it with cloud-based SuccessFactors modules.

At the same time, SuccessFactors Employee Central co-exists with vital non-HR applications, such as ERP/financials or budgeting and planning. Integration with those systems is a priority for many organizations to automate business processes, which optimizes operational efficiency and HR analytics.

Integrating SuccessFactors with mission-critical systems in other parts of your organization is a key to improving personnel productivity and business agility. How you approach SuccessFactors integration can make or break success.

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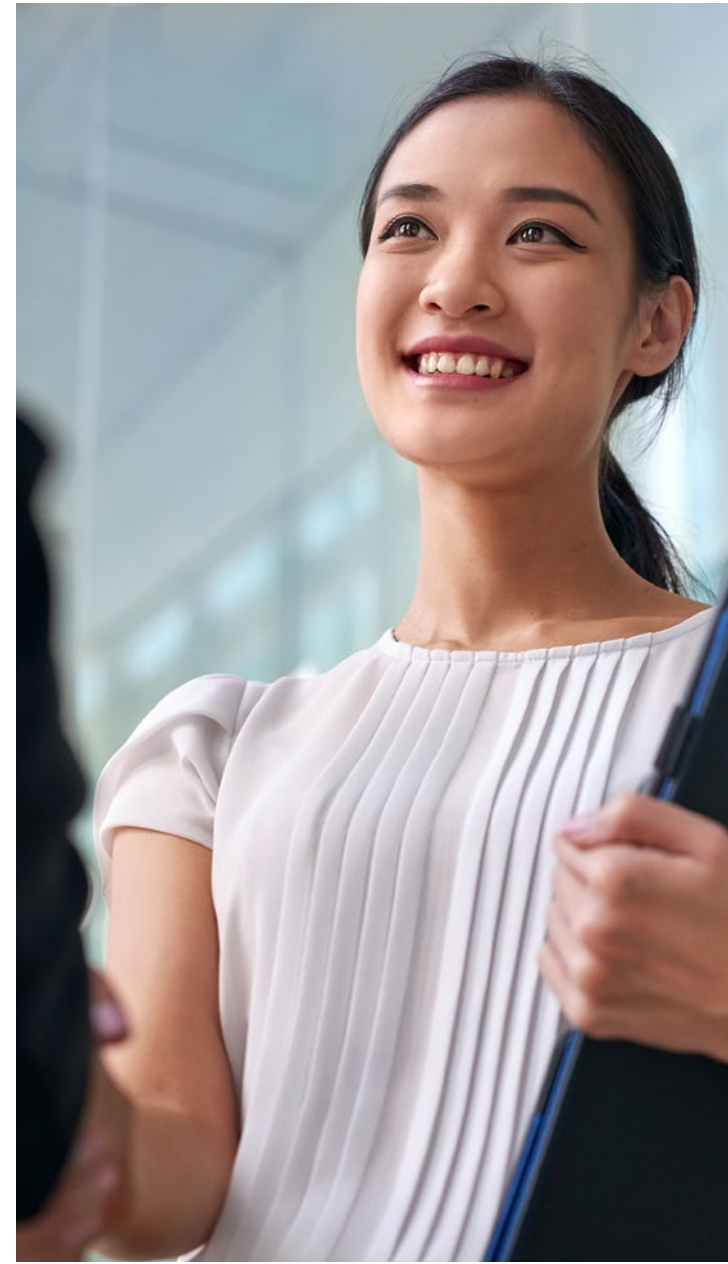
The Growing Need for HCM Integration

In the past, HR was regarded as a stand-alone, back-office function. Today, smart enterprises have elevated HR into a more strategic role instrumental in business performance. Amid change, HR needs to adapt to the consumerization of IT, high expectations of the emerging millennial workforce, and the growth of a highly distributed and mobile staff.

Such challenges require timely and agile integration across an HCM suite, as well as with applications across lines of business and functional areas.

HCM integration is essential for organizations to:

- Streamline and automate key business processes (core HR, payroll, benefits, etc.)
- Create a trusted, unified system of record
- Improve employee engagement, satisfaction and retention
- Optimize workforce planning and execution
- Strengthen organizational controls and security
- Reduce manual data entry, errors and risk



HR's Embrace of Cloud Applications

HR has been a prime adopter of cloud software services such as SuccessFactors. Entering 2017, on a worldwide basis Gartner estimates that cloud-based revenue reached 37% of overall HCM software spend in 2015, and predicts that this number will grow to 40% by the end of 2016.

As a result, we believe many organizations now need to integrate SuccessFactors with cloud and on-premise applications in hybrid IT environments. The rapid growth of cloud applications has altered the integration landscape.

SuccessFactors customers have several choices for integration:

- **On-premise middleware.** Traditional extract, transform and load (ETL) and enterprise service bus (ESB) middleware lacks the native cloud connectivity needed to readily integrate cloud applications to one another or to legacy systems.
- **Point-to-point coding.** Manually coded connectivity can be expedient for one-off tactical projects, but can mean high cost, limited visibility and lack of repeatability. It is typically a poor choice as a strategic approach to integration.
- **iPaaS.** Native-cloud integration platform as a service (iPaaS) has emerged as the technology strategy of choice for highly flexible and rapid any-to-any integrations. Working with pre-built connectors and a single, unified development and management environment speeds and simplifies your integration projects.

- **SAP Cloud Platform Integration.** A relatively new offering from SAP, SAP Cloud Platform Integration is marketed as a cloud-based integration platform running as a core service on the SAP HANA Cloud Platform. For SuccessFactors, a principal use case is connecting across modules in SAP's HCM, such as Employee Central, learning management and recruiting. (This offering was previously called HANA Cloud Integration or HCI).



Boomi and SuccessFactors: A Long-Standing Partnership

SuccessFactors recognizes the importance integration plays in the success of its platform. Before the company was acquired by SAP in 2012, SuccessFactors partnered with Boomi to bundle the Boomi iPaaS into SuccessFactors Employee Central.

As a result, more than one thousand SuccessFactors customers have taken advantage of Boomi's iPaaS integration platform to build HCM integrations. The vast majority of SuccessFactors customers have a Boomi license built into SuccessFactors that they can utilize for a range of integrations.

With the emergence of SAP Cloud Platform Integration, SuccessFactors is marketing that technology as its preferred integration tool (at an additional cost). But SuccessFactors customers have a choice and should apply due diligence in selecting an integration technology. Some considerations include:

- **Product maturity.** The Boomi integration platform has been continuously improved since 2007, when Boomi introduced the industry's first iPaaS offering. Though SAP Cloud Platform Integration has made progress in the past couple of years, it does not match the maturity of Boomi's proven iPaaS in terms of usability, scalability, flexibility and other characteristics.

- **Native cloud.** Boomi is 100-percent native cloud. SAP Cloud Platform Integration, on the other hand, requires the use of an Eclipse-based client installed on a local computer. Boomi's cloud platform also includes master data management (MDM), which SAP Cloud Platform Integration does not.
- **Integration scope.** SAP Cloud Platform Integration is geared principally for integrations within an SAP environment. In other words, it can be effective for connectivity across modules of the SuccessFactors HCM suite or other SAP applications. Though SAP Cloud Platform Integration does offer pre-built integrations to several select applications, it's not readily extended to non-SAP systems.
- **Resource availability.** Since SAP Cloud Platform Integration is a relatively new product, organizations can face problems finding skilled developers and systems integrators with product experience. This can force customers to resort to costly SAP Professional Services.

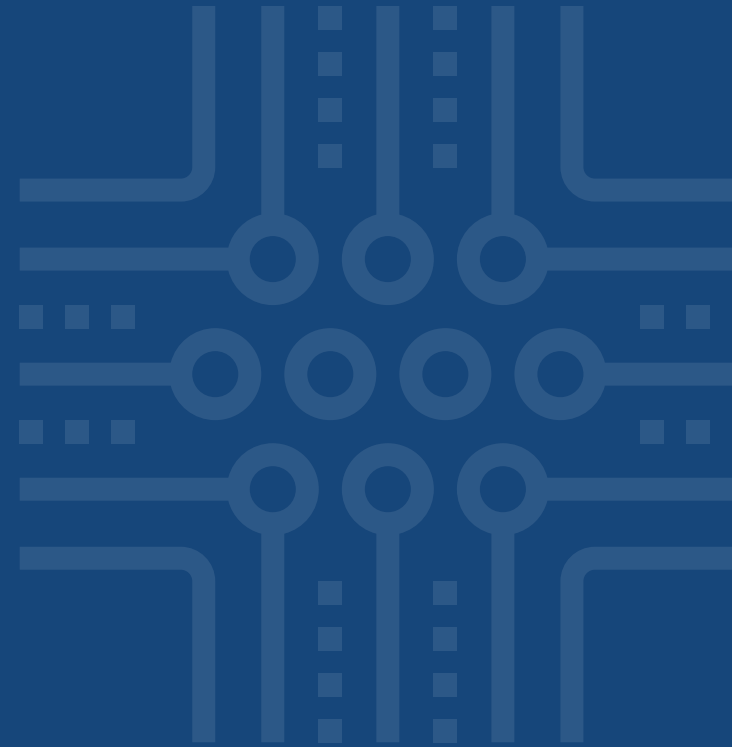
In contrast, the pool of Boomi-certified system integrators is large and growing. Boomi is easy to use, making implementation and integration simple for non-technical people.

As part of due diligence, organizations will also benefit from checking customer references and examining expert evaluations of SAP Cloud Platform Integration and proven iPaaS solutions.

As AgilityWorks, a consultancy that specializes in SAP applications, noted: “Overall, HCI [SAP Cloud Platform Integration] has matured significantly over the past two years, particularly for SAP to SAP integration, yet there is still some ways to go to match other integration platforms in the market.”

Also, SAP has pursued a build/buy strategy for its products, which has made it challenging for the software maker to create seamless continuity among developed and acquired components in its HCM suite.

The good news is that SuccessFactors customers have a growing array of integration options to extend their HCM application ecosystem. The challenge is in carefully identifying your present and future business needs and selecting the technology that best positions you for long-term success, especially for larger scale implementations.



Six Ways to Extend SuccessFactors with Boomi iPaaS

While many organizations will continue to use on-premise applications, those legacy systems need to interoperate with a fast-growing array of cloud-based applications. In other cases, cloud-first organizations are transitioning to all-cloud environments. Whichever your path, the Boomi iPaaS can help.

Automating common HR business processes may require sharing data from legacy systems managed by an IT department with a best-of-breed, cloud-based application such as SuccessFactors.

Or, it may involve integrating two or more cloud applications that must share data with each other, such as SuccessFactors for core HR and Azure Active Directory for identity management.

Boomi also provides the option for real-time integration, which is vital for such processes as employee termination. Boomi gives organizations the capability to transition from prevailing batch-oriented methods to real-time integration when and where it makes sense. Boomi can complement SAP's Intelligent Services

real-time event-publishing framework to incorporate additional data attributes. In the following section, you'll find common examples of how Boomi makes it quick and easy to integrate SuccessFactors with other applications.



#1: Payroll

Automate data exchange between core HR and payroll systems

The Need

Integration between HR and payroll systems is among the most pressing needs for SuccessFactors customers. Timely integration between Employee Central and payroll is critical to ensure that employees are paid accurately, have the right benefits, and are compensated for expenses and commissions. It's also essential for fast-growing organizations to scale quickly and mitigate risk.

The Approach

Boomi offers unmatched flexibility and reliability for two-way integration between Employee Central and payroll, be it the SuccessFactors payroll module, a third-party application, or a service provider like ADP, Ceridian or NGS.

Besides basic employee information, attributes such as benefits, elective deductions, pay increases and more need to be synchronized between the two systems. Boomi's scalability is important in handling high-volume integrations involving thousands of employees.

Boomi is also ideal to ensure that employee expense reimbursements entered into an expense management module such as SAP Concur are propagated to Employee Central and on to payroll.

And Boomi supports connectivity to compensation applications for sales commission disbursements. Integration frees administrative time and allows HR and payroll personnel to focus on more important tasks.

Business Results

- Seamless, reliable business process automation between HR and payroll
- Automatic updates based on changes (new hires, promotions)
- Minimized delay, manual work and risk of error
- Increased compliance, reduced risk
- Detailed workforce and cost reporting
- Security layer for sensitive personnel information

Application Types	Common Applications
<ul style="list-style-type: none">• Payroll	<ul style="list-style-type: none">• SuccessFactors Employee Central• ADP• Ceridian• NGS

#2: Identity Management

Ensure appropriate workforce provisioning and security

The Need

Real-time integration is essential between SuccessFactors Employee Central and Microsoft Active Directory or another identity and access management platform. Without integration, organizations can face delays, outdated information, miscommunication, and security risks across the employee lifecycle, from initial onboarding and promotions to separation by retirement, resignation, layoff or firing.

The Approach

Boomi delivers real-time integration with Active Directory, either through native functionality or in concert with the SuccessFactors Intelligent Services event-publishing framework. That ensures that a new hire is properly provisioned in Active Directory with email, application access/ single sign-on, equipment assignment, and organizational associations such as department and manager.

As a cloud-based integration platform, Boomi connects seamlessly to the traditional on-premise Active Directory and the Azure cloud version. Over time, Boomi ensures that promotions, pay grade and hierarchical changes, and more are synchronized between Employee Central and Active Directory.

Real-time integration strengthens security upon separation. Based on termination in Employee Central, Boomi routes an immediate update to Active Directory for revocation of email, application access, and other privileges.

Business Results

- Real-time integration for speed and security, business process automation
- Faster implementation with integrated provisioning
- Reliable, timely employee lifecycle management
- Confidence in appropriate application authentication
- Scalability to large workforces, full-time and contract

Application Types

- Identity management

Common Applications

- Active Directory
- Azure Active Directory (cloud)
- Oracle Identity Manager

#3: Benefits Management

Streamline benefits programs with third-party partners

The Need

An attractive benefits package is a big advantage in recruiting and retaining valued employees. Managing benefits with third-party partners can be difficult and complex for HR and payroll teams without a scalable integration framework. With Boomi, organizations from small to large can streamline processes with reliable data integration across internal and external partner systems.

The Approach

Using Boomi to integrate SuccessFactors Employee Central with third-party providers supports accurate bi-directional data exchange for healthcare coverage, life insurance, retirement plans, stock options and other employer-provided benefits.

Data is routed to the benefits partner based on new hires, pay increases that affect benefits, and life events such as a marriage or birth that can prompt a revision of benefits. In turn, Boomi routes third-party provider data back to Employee Central and on to payroll so that deductions are accounted for.

Boomi's scalability is especially valuable during the open enrollment season of benefits, typically between October and December, when critical benefits information needs to be synchronized across systems. Integration also provides

a foundation for employees to manage their benefit elections in a unified, self-service portal.

Business Results

- Integrate data and automate business processes across core HR, benefits partners and payroll
- Strengthen benefits accuracy and reliability
- Scale to high volumes in seasonal open enrollment
- Accommodate new hires and employee status changes in real time
- Support employee self-service benefits management across multiple applications

Application Types

- Benefits service providers

Common Applications

- Benefitfocus
- Thomson Darwin

#4: Employee Screening, Background Checks and Recruitment

Improve speed and accuracy of pre-hire screening processes

The Need

To ensure a productive workforce and company safety, HR teams often rely on third-party specialists for pre-hire screening, background checks, drug testing and psychological profiling. Connecting to those external providers speeds the process and minimizes manual data entry and the risk of error. Also, organizations that don't use SuccessFactors for recruitment may need to integrate with a third-party application such as Taleo.

Application & Service Types

- Background check providers
- Recruitment applications and agencies
- Job boards and social media

Common Applications

- ADP
- LexisNexis
- Taleo
- LinkedIn

The Approach

Boomi supports bi-directional synchronization of data between the HR team and background-check service providers, automating business processes. Candidate information stored in SuccessFactors Employee Central can be automatically pushed to the provider in real time, based on changes — a time-saving advantage for companies with large numbers of openings or candidates. Once complete, background check results move automatically into Employee Central from the provider.

In the overall recruiting process, Boomi can play a central role for connecting Employee Central and a third-party application or a recruitment agency. It can also facilitate the consolidation of resumes, LinkedIn profiles, job board postings and video interviews. This provides a single system of record in Employee Central.

Business Results

- Greater confidence in hiring the best candidates
- Faster screening and background processes
- Reduced manual data work and risk of error
- Enhanced visibility into candidate desirability
- Better productivity for HR teams

#5: Time and Attendance

Automate management and payroll for hourly and contract employees

The Need

Organizations must closely align core HR, payroll, and third-party time and attendance applications for salary, hourly and contract employees. With today's dynamic, global workforces, accounting for overtime, varying work hours, and vacation time accruals across geos and currencies can be a challenge for any organization.

The Approach

Boomi bridges the gap across core HR, payroll, and time and attendance systems by supporting an efficient and automated workflow. Boomi populates a time and attendance system, such as Kronos, with key employee attribute data from SuccessFactors Employee Central in batch or real time. Data is synched between Kronos and Employee Central, and Kronos and payroll.

With iPaaS, HR and payroll applications have a single source of truth on hourly and contract employee data. This eliminates the need to access and manually reconcile data from multiple systems. This integration support helps ensure accurate compensation for fluid workforces. It also supports productivity and profitability reporting, as well as informed vacation scheduling.

Business Results

- Single system of record for hourly and contract personnel
- Agility to swiftly accommodate frequent workforce changes
- Centralized management of vacation and other time off
- Foundation for productivity and profitability reporting
- Improved efficiency and compliance without duplicate systems, reduced risk

Application Types

- Time and attendance
- Workforce management

Common Applications

- Kronos
- UltiPro
- Timesheets.com

#6: ERP/Financials

Create a unified environment for improved organizational performance

The Need

HCM and ERP/financials applications are cornerstones for high-performing organizations. Connecting the dual systems can provide a strategic edge through a more unified data environment that helps make the most of personnel. Organizations can minimize the inefficiency of dual systems of record and optimize compliance, greatly boosting the speed and effectiveness for the financial management of your workforce.

The Approach

Boomi provides a single integration platform to connect ERP/financials to components of an HCM ecosystem in a variety of ways. For instance, integration across SuccessFactors Employee Central, a payroll provider, and an ERP system helps ensure that personnel costs translate into journal entries in the ERP system.

Because Boomi flexibly connects to on-premise and cloud ERP, organizations can deploy it with an SAP, as well as an Oracle in-house system or a cloud ERP such as NetSuite.

ERP and HCM integration gives management new insight and control in such areas as human capital budgeting and analytics. For instance, integrating data from disparate systems can enhance efforts to measure the revenue impact from sales training investments or to discern the reasons for high regional employee turnover.

ERP data such as revenue and profit can inform and guide performance reviews and staffing optimization efforts. Tapping HCM hierarchical data aids in establishing role-based ERP workflows for procurement or expense approvals.

Business Results

- More strategic role for HCM in the business through greater visibility and automation
- HR performance reviews enhanced with financial data
- Streamlined hire-to-retain lifecycle management across orgs/applications
- Clear workflows and approvals for purchasing
- Improved workforce budgeting, planning and analytics
- Increased compliance, reduced risk

Application Types

- ERP/financials

Common Applications

- SAP
- Oracle
- NetSuite
- Microsoft Dynamics

Key Considerations and Best Practices for SuccessFactors Integration

When planning your SuccessFactors integration project, employ a collaborative approach that involves IT leaders and business users from initial scoping and technology evaluations to identification of priority integration scenarios.

Five key points to consider are:

1. Overall integration strategy
2. Real-time integration needs
3. Centralized management and monitoring
4. Development and deployment flexibility
5. Capacity for digital transformation

1. Overall Integration Strategy

In determining how to handle SuccessFactors integration, it pays to make a strategic assessment of immediate and longer-term integration needs in HR, and to ensure alignment with the overall enterprise approach to integration.

Point-to-point coding can be viable for a one-off project, but costs and complications can quickly arise with over-reliance on manual, developer-driven techniques. Alternatively, the use of multiple integration platforms introduces the costly overhead and inefficiency of dual production and monitoring environments. That can limit visibility and require multiple integration development skill sets.

Consider your scalability and performance needs. For instance, are high availability and parallel processing capabilities

important now, or would they be valuable in the future? Security is another consideration. It's important to compare the security measures you're able to provide in-house versus those available in a leading iPaaS platform.

In charting your integration roadmap, it pays to perform due diligence. Weigh the tactical and strategic implications of your options by involving IT and business professionals in HR and other lines of business.

2. Real-Time Integration Needs

HR integration has traditionally been batch-oriented. Integration for such scheduled processes as payroll can effectively run once every two weeks. Yet real-time integration is essential in situations such as employee termination, in which email, application access and other privileges need to be severed simultaneously and immediately for security reasons.

Today's real-time integration technology makes HR integration possible at the speed of business. Real-time integration is also valuable in recruiting, onboarding and other processes, eliminating the lag time of once-nightly updates. Evaluate areas in which your processes can benefit from real-time integration.

Explore the real-time integration capabilities of iPaaS. And, evaluate the real-time event-publishing Intelligent Services framework in SuccessFactors, which can be augmented by iPaaS to process Intelligent Services events and enrich them with additional data attributes before routing these events to the appropriate destination.

For large and growing organizations, data volumes and concurrency limitations for batch processing are additional considerations for SuccessFactors integration. Ensure that your selected platform has the scalability to perform within specified thresholds and comply with SLA targets. Most of all, be sure that integration frequency meets the needs of

the business rather than being dictated by technology limitations.

3. Centralized Management and Monitoring

Ensuring the integrity of SuccessFactors integrations depends on a centralized management and monitoring environment that provides transparency, hands-on control, and proactive issue alerting.

Utilizing multiple integration platforms means multiple monitoring environments that can limit your organization's ability to recognize and troubleshoot issues. For mission-critical processes such as payroll, a small glitch can cascade into major problems that are difficult to analyze and correct.

Ideally, a single platform will enable centralized management, error handling of all integrations, and provide a clear, single "pane of glass" view into integration processes. The platform should provide drill-down to detailed logs of what processes ran and when, how long they took to run, the result, and how many objects were processed. Process alerts can inform you when the

status of your integration changes.

Today's leading iPaaS platforms will provide additional capabilities such as automatically suggesting resolution to common error messages, based on crowd-sourced contributions to the iPaaS vendor knowledge base. This sophisticated functionality automatically lists possible solutions in order of relevance and includes links to resources for further analysis and resolution.

4. Development and Deployment Flexibility

Matching your integration approach to available development resources and your desired deployment model is a key consideration for SuccessFactors integration. For integration configuration and implementation, it's important to assess up front the resources and skillsets required. Do you have the needed skill sets in house or is it best to outsource the job to a systems integrator?

Either way, modern integration should not be a months-long undertaking. Your platform of choice will ideally feature pre-built

connectors to leading cloud and on-premise applications, as well as support for generic protocols such as SOAP, ODBC and ODATA.

Further, a software development environment should be included for supporting custom connections. Modern cloud technology enables integration to be configured and deployed in a fraction of the time and cost of traditional approaches.

For deployment flexibility, your integration technology should provide a choice of where integration processes execute — either in the cloud or on-premise (for organizations that wish to keep information behind their firewall).

For on-premise deployment, look for the ability to run integrations on multiple servers for load balancing, fault tolerance and high availability — important considerations for mission-critical integration processes.

5. Capacity for Digital Transformation

The megatrend of digital transformation is reshaping how organizations engage with customers, suppliers and personnel. If SuccessFactors plays a role in enterprise-wide digital transformation, it's important to use a modern, scalable integration platform that supports mobile, social, cloud and big data.

For HR, one aspect of the digital transformation challenge is supplying a cloud HR environment that meets the expectations of the emerging millennial workforce. Satisfaction and retention of young employees will increase when HR can provide a consumer-like experience, with embedded mobile and social features. Productivity increases when integration helps to create a more seamless work environment.

HR has the opportunity to innovate through integration. For example, HR analytics can help quantify workforce ROI and identify areas for improvement. Integration plays a critical role in capturing

data from disparate systems (such as learning management and financials) to create consolidated data for analysis.

Because integration automates HCM business processes across applications and business units, your team spends less time on manual work. Those time savings can be applied to innovative initiatives that grow the business. In charting your SuccessFactors integration, it pays to size up your opportunities for innovation and the role that integration can play.

Why Boomi?

Boomi offers a highly scalable, flexible and secure integration environment for connecting to all the data you need to get the most from your SuccessFactors investment.

Boomi's experience with SuccessFactors integration is unmatched in the industry. Using the Boomi integration platform, organizations can easily share SuccessFactors data with a broad range of business applications and leverage built-in capabilities for master data management (MDM), API management and workflow automation.

Whether applications reside in the cloud or on-premise, the Boomi platform can manage those integrations. Boomi is an enterprise-grade iPaaS, allowing companies to share data using many types of integration from the same platform.

Developed with the hybrid IT environment in mind, integration with the Boomi native-cloud platform takes just three steps:

1. Build: Using a visual tool as you build integrations, you can access a library of pre-built connectors. Just point and click or drag and drop to build simple to very sophisticated integration processes with exceptional speed — no coding required. Boomi has also simplified the creation of application, data and B2B integration processes with a series of common integration components you can use to create an end-to-end integration workflow.

2. Deploy: After building and testing your integration processes, deploy them to a lightweight runtime engine known as a Boomi Atom, which lets your integration processes run on-premise or in the cloud, whether hosted by Boomi or a third party.

Notably, SuccessFactors Boomi customers enjoy speed and convenience with access to private Atom clouds hosted in SAP data centers around the world, including North America, Europe, China and Australia.

3. Manage: Regardless of where you deploy Boomi Atoms or the number of integration processes you run, the Atom's unique architecture lets you centrally manage all integrations. You can monitor the health and activity of integration processes, be alerted to anomalies and review detailed process logs.



Boomi Connectors

The Boomi iPaaS platform supports the building and running of an organization's business processes, spanning applications that often extend beyond corporate firewalls.

Sharing application data involves using connectors, whether applications reside on-premise or in the cloud, and whether they're integrating SaaS, legacy or homegrown applications. Connectors send data into and out of processes that integrate data between systems.

Connectors include two components: a connection and an operation. Think of the connection as the "where" and the operation as the "how." For example, when extracting employee records from SuccessFactors, the connection represents your SuccessFactors organization account user name and password and the operation represents the "query employee" action.

Boomi offers hundreds of pre-built connectors for common applications used by businesses of all sizes, including branded connectors for SAP, Oracle and IBM applications, and many HR-related systems, as well as generic connectors for disk, database, FTP, HL7, HTTP, SOAP, ODATA and many others. If a specific branded connector isn't available, Boomi's extensibility makes it possible to integrate any application.

For more details on the applications Boomi supports, please visit www.boomi.com/products/evaluate/supported_applications.

Crowd-sourced Intelligence

Boomi's single-instance, multi-tenant architecture offers additional advantages that are key differentiators among iPaaS vendors. Boomi leverages the crowd-sourced intelligence of its user community to provide innovation and value for all users through these crowdsourcing features:

- **Boomi Suggest** is the industry's first community-driven suggestion tool for integration. It leverages more than 10 million data mappings and more than 60,000 map functions created by Boomi users to provide data mapping suggestions — up to 90 percent of data mapping can be generated automatically.
- **Boomi Assure** delivers crowd-sourced regression testing — you can quickly and easily submit your integration processes and test data to Boomi. Those regressions will be run against every future Boomi release. No updates will be released until all regression tests are passed.
- **Boomi Resolve** delivers crowd-sourced resolutions for errors. When you encounter a common error, resolutions are automatically suggested to you.

Pure Cloud MDM

Boomi Master Data Management (MDM) is a full cloud data management platform that allows you to switch between Boomi and MDM within the same interface. Boomi's expertise in the cloud has made it possible to deliver capabilities that are secure, scalable and reliable, with benefits such as fast implementations and low TCO.

When using the Boomi out-of-the-box SuccessFactors connector — and sharing your data with MDM to centralize the repository — you can enrich the data in SuccessFactors and in the other applications that integrate with SuccessFactors. Boomi's MDM technology provides bi-directional synchronization and real-time integration, allowing seamless changes between applications.

For MDM, the innovative Boomi Suggest feature draws on the knowledge of the entire Boomi user community. Models are automatically suggested as a baseline or

best practice based on others using similar modeling, which results in a reduced time to implementation.

API Management

Boomi API Management provides a single, scalable platform to access data and make it available across your organization or among customers and partners. It provides a centralized online environment to control the creation, deployment and management of APIs that will be used across a variety of business functions.

With Boomi API Management, you can unlock legacy applications, support mobile devices and extend across Internet of Things (IoT) sources. Available through the Boomi platform, API Management is 100-percent cloud-based. It's single-instance, multi-tenant architecture lets you connect data between applications, clouds and devices through a centralized API gateway.

Using a set of high-productivity design and development tools, Boomi API Management equips you to create APIs

through a visual interface that requires no coding. You can publish APIs for use on premise or in the cloud with comprehensive security and authentication options. All aspects of APIs, including testing, versioning and monitoring usage can be managed from a single location.

Boomi Trust Site

Boomi is transparent regarding the performance and availability of its iPaaS integration platform. The Boomi Trust site (trust.boomi.com) displays a system health dashboard so you can see exactly how the system is operating.

Integration, Fit for Your Business

Boomi has built a reputation for understanding the business requirements and data integration needs of modern businesses. Connecting more than 200 applications and 1,000 unique endpoints, Boomi drives integration for more than 5,000 organizations.

Integration with SuccessFactors is no exception. Boomi offers unmatched capabilities for SuccessFactors customers to improve the strategic role of human resources and boost efficiencies throughout their employee management processes.

For more information, please visit [boomi.com](https://www.boomi.com).

